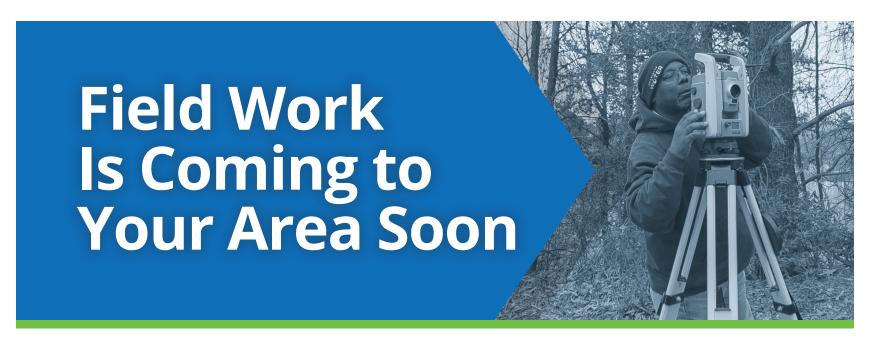




5100 Brookshire Boulevard Charlotte, NC 28216 PRSRT STD US POSTAGE PAID PERMIT NO. 29 CHARLOTTE, NC









November 11, 2020

SUBJECT: Field Surveying of the Wastewater System in your Area

(McMullen Creek Tributary to Coltsgate Wastewater Improvement Project)

## Dear Customer:

Charlotte Water is conducting field investigation work in your area to evaluate the condition of the wastewater system and identify connecting sewer lines. The project will enhance the future wastewater system in the community.

Beginning in late November, Capstone Civil Group, a subcontractor for Charlotte Water, will be conducting field work along a McMullen Creek tributary in the SouthPark neighborhood, around Coltsgate Road and Cameron Valley Parkway toward Colony Crossing Drive. This letter is to notify you that crews may be working within existing sewer easements on or near your property and can be identified by their company's logo on clothing and vehicles, or by company business cards. The field investigative work includes video inspection of the pipe to assess the inside condition of connecting laterals to the wastewater main line.

To do this, crews will insert a robotic camera into approximately 20 manholes to inspect and record the condition inside of the pipe. The camera will be mounted on top of a truck or skid-steer loader (see images on reverse side) and crews will work in existing sewer easements, in the streets and public rights-of-way. Some of this work needs to be conducted during off-peak hours, meaning crews will be working between 10 p.m. to 4 a.m. at times. During this time, a small generator may be used, but crews will do what they can to minimize the noise and disruption to customers. Any areas disturbed during this work will be restored upon completion of the work.

Motorists should follow all traffic control signs to navigate around the work, including lane closures needed on Coltsgate Road and Cameron Valley Parkway. Work on these roads are expected to be completed over a weekend and to only take two to three hours.

This work is expected to begin in late November and is expected to take two weeks to complete, depending on weather and other conditions. Additional information about the project can be found on Charlotte Water's website at: www.charlottewater.org. Click on Projects, then Construction.

I am your source of information for this project. Please call me at 704-336-1063 if you have questions. Residents and businesses will be notified further before any additional project field work or construction begins.

Regards.

Irene (Tesha) Okioga Senior Project Manager

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704-336-1063